**Name:** Omprakash J

**Current Location:** Chennai (Hexaware Technologies Ltd)

**Mobile:** +91 8667398221 9965202311

## E-mail: [omjagan14@gmail.com](mailto:omjagan14@gmail.com)

**Description:**

As a Technical Analyst, provide Support for Cloud related activities and responsible for performing the technical duties associated with cloud computing. This involves designing cloud software and systems, implementing and maintaining them.

## Certification:

**SAA-C01** : **AWS Solution Architect**

Duration : July 13 2020 to July 13 2022 

**MS-500 : Microsoft 365 Security Administration** 

Duration : Dec 24 2020 to Dec 24 2022

Registration : 388072043CC

Site Number 76208

**Summary:**

* 2.7 years of Experience as Cloud Engineer (Azure & AWS)- Hexaware Technologies Ltd
* 1 Year of Experience as System Administrator - Shriram Private Limited
* 2.6 years of Experience as IT as Windows Server Analyst - HCL Technologies Ltd
* 6 months of Experience as Field Engineer. - 3I info tech

**PROFESSIONAL EXPERIENCE: 1**

**Hexaware Technologies Ltd, (Dec 2018 – till Date)**

**Environment : Cloud Admin**

* Deploy, configure and maintain computation on AWS cloud
* Expertise in architecting secured VPC solutions in AWS with the help of network ACLs, security group. Public and private network and enable the auto scaling and load balancing configuration Manage Amazon
* Wed services ELB, EC2, S3, SNS, cloud watch.
* Create S3 buckets and also managing policies for S3 buckets.
* Create and maintain user's accounts, profile, security, rights, disk space and process monitoring Handled work assignment through the ticketing system or form lead administrators
* Create a snapshots and amazon machine image (AMI) of the instances for backup and creating clone instances.
* Create NAT gateways and instance to allow communication from the private instances to the internet through client request.
* Created and configured elastic load balancers and auto scaling group to distribute the traffic and to have a cost efficient, fault tolerant and high available environment
* Expertise in deployment and troubleshooting of windows 2008 and 2012 R2Domain Controllers in Active Directory.
* Experience in managing Active Directory Domain Controllers, DNS and DHCP.
* Managed 2008 R2, 2012 ,2013 Enterprise Server installation and configuration’s
* Knowledge of networking concepts Knowledge of key features of Cloud Service Providers
* Understanding of application lifecycle management
* Worked with services like EC2, SNS, VPC,NAT gateway, Peering, Cloud Front , Auto scaling and load balancing etc.,

**Shriram Private Limited**

**(Nov2017-Oct2018)**

## Designation: System Administrator.

* + Maintained hardware and performed necessary repairs, identified problems, and resolved it in a cost-effective manner.
  + Assembled hardware via call, installed and set up hardware, tested function and identified if it was any problem.
  + Documented all service calls and facilitated billing process in accordance with warranty and contract.
  + Prepared vendor paperwork and returned parts that needed to be replaced under warranty period.
  + Updated knowledge of new technologies and formulated cost-effective ways and satisfied client.
  + Monitored all service problems encountered by client and escalated them to Field Engineer.
  + Diagnosing and troubleshooting all kind of printer issues.
  + Take ownership of customer issues reported and see problems through to resolution
  + Research, diagnose, troubleshoot, and identify solutions to resolve customer issues
  + Installing all versions of windows OS and windows server OS in newly purchased system & creating partitions and installing all the basic software as per the company need.
  + Antivirus installation to all desktops and laptops.
  + Regularly updating antivirus patches to keep system secure.
  + Diagnosing and troubleshooting all kind of OS and Driver issues.

**HCL INFOSYSTEMS LTD (March 2015- Sep2017)**

**Role: Associate Windows Server Analyst**

* + Troubleshooting Active Directory replication problems.
  + Distribute packages via Group policy across all the desktops
  + Ticket based Problem solving with SLA.
  + Tools used: SAP CRM & service now.
  + Configuring group policy as company requirement like Profile deleting, User desktop files & automatically delete while Log off etc.
  + Performed cross platform of AD objects and user permissions.
  + Configuration & fault analysis of Operating system.
  + Diagnosing and troubleshooting all OS related issues and repairing the OS and installing all the drivers and updating the system according to the company norms.
  + Created organizational units in AD and managed user secure with group policies.
  + Handling all the tickets through phone and e-mail.
  + License assigning and created the O365 users.
  + Creating transport rule.
  + User migration from exchange mail server to O365.
  + Manually maintain the SCCM activity

**3I InfoTech (Sep2014 to Mar2015)**

* On-the-job training for seven month

## Professional Training:

* + Hardware & Assembling – HCL Info systems Ltd, Hyderabad
  + Windows Server Administration – HCL Info systems Ltd, Pondicherry
  + Network Administration – HCL Info systems Ltd, Pondicherry
  + AWS solution architect.
  + MS-500 Microsoft 365 Security Administration

**Educational Summary:**

Achieved Bachelor's degree of Engineering - Anna University (AMACE) in the year 2013

# PERSONAL DETAILS:

Date of Birth – 14-11-1991

Languages Known – Tamil, English Nationality – Indian

# DECLARATION:

I hereby declare that the above written particulars are true and fair to the best of my knowledge and belief.

Place: Signature of the candidate

Date: (Omprakash **J)**